

AAA Model™ Tackling Domestic Abuse in General Practice

Ask

"In our Practice we recognise Domestic abuse is common and we now ask all our female patients about it. Have you ever experienced or are you experiencing any abuse or violence at home?"

Alert indicator on clinical system reminds HCPs to ask the question

Any women
age ≥16yrs
presenting
ALONE to GP,
nurse, HCA

ACKNOWLEDGE

Confirm 'diagnosis' this is domestic abuse

✓ Listen and Believe

"It's not your fault, you are not alone, help is available"

ACT

- ✓ Document routine enquiry done
- ✓ Clinical flag on patient records highlights to ask the question

Yes

Past

Never

- ✓ Discuss safety and risk to others
- ✓ Signpost to locality IDVA or Offer appointment with practice DV Champion- to assess risk/advise/refer into MARAC

If help accepted

- ✓ Flag & record the abuse
- ✓ Make appointment with usual GP
- ✓ Discuss case at clinical meeting
- ✓ Consider safeguarding referral

Is the patient or any children in immediate danger?

Contact police on 999 and initiate child protection/safeguarding procedures

Document 'routine enquiry done'

Flag disappears from clinical records for one year

If help declined

- ✓ Flag & record the abuse
- ✓ Continue to enquire around the abuse when attending appointments
- ✓ Provide numbers and leaflets